

## A CUSTOMER SPOTLIGHT:

# Texas Analytical Laboratories for Environmental Management (TALEM):



### Company:

Texas Analytical Laboratories for Environmental Management (TALEM)

Ft. Worth, Texas

<http://www.talem.com>



### Business Strategy:

For over 30 years, Texas Analytical Laboratories for Environmental Management (TALEM) has been a proven leader in the field of environmental sample collection and testing. TALEM is an integrated, full service environmental laboratory providing field-testing services, sample collection and transport services, and laboratory testing services to a diverse base of clients consisting of Industries, Local, State, and Federal government agencies, public utilities, environmental consultants, engineers and contractors, as well as other laboratories.

### Company Profile:

The TALEM team consists of degreed and licensed professionals in a variety of scientific disciplines including chemistry, environmental science, biology, and mathematics. TALEM provides environmental sample collection and testing services and solutions for projects including but not limited to: Environmental Site Assessments, Compliance Monitoring, Reporting and Clean Up and Remediation Projects. TALEM is an experienced partner in supporting their customers in the areas of: Surface and Subsurface Soil, Groundwater Investigations, Industrial and Municipal Storm Water, Wastewater Assessment and Monitoring, Public and Private Drinking Water Assessment, Hazardous Materials Reduction, Management and Disposal and Litigation Support. The Technical Services Division provides sample collection, field testing and sample transportation services for clients who wish to contract professional environmental field expertise. These services include grab and composite sampling of water, wastewater, ground water, storm water, surface and subsurface soils, and drummed wastes. TALEM also offers on-site testing services for selected analyses.

### Sample Master<sup>®</sup> Pro LIMS at Texas Analytical Laboratories<sup>®</sup> for Environmental Management (TALEM):

After evaluating several LIMS systems, TALEM decided that ATL's Sample Master<sup>®</sup> Pro LIMS was the right LIMS choice for their laboratory. Sample Master<sup>®</sup> Pro is a highly automated LIMS that provides scalability, enhances data quality, reduces costs and improves productivity. The following Sample Master<sup>®</sup> Pro modules streamline and automate sample management as well as strengthen procedures for QA/QC and reporting at TALEM: Sample Tracking, Data Entry, QA/QC, Electronic Data Transfer, Time Tracking and Maintenance.

TALEM has saved a considerable amount of time by using Sample Master<sup>®</sup> Pro's pre-log function for all of their routine customers. Sample Master<sup>®</sup> Pro LIMS allows pre-login of samples as part of the "Sample Login" function. Pre-logged samples can be logged in with the push of a single button. Another benefit is Sample Master<sup>®</sup> Pro's automatic email reporting functionality. E-mail is critical to maximizing the LIMS investment and Sample Master<sup>®</sup> Pro supports numerous e-mail packages, including Microsoft Outlook. Reports can be distributed via e-mail from Sample Master<sup>®</sup> Pro LIMS upon a users command or automatically.

TALEM's customers have experienced benefits from Sample Master<sup>®</sup> Pro LIMS as well. Sample Master<sup>®</sup> Result Point<sup>™</sup> is a web-based data portal that allows TALEM's customers to access order/result status, analytical data and PDF reports directly from the Sample Master<sup>®</sup> LIMS database. Sample Master<sup>®</sup> Result Point<sup>™</sup> is also a tool for internal and external laboratory employees to get quick feedback of order status.

*"The features and benefits of ATL's Sample Master<sup>®</sup> Pro LIMS paired with ATL's willingness and dedication to meet our software needs has resulted in a very valuable partnership."*

Jennifer Carter, President

Texas Analytical Laboratories for Environmental Management (TALEM)

