A CUSTOMER SPOTLIGHT:

AMPRO Laboratories

Company:
AMPRO Laboratories
Cumming, GA
www.americanproteins.com/divisions_amprolabs.htm

Business Strategy:
The strong commitment to technology, quality and service is supported by AMPRO Laboratories professional staff of state-certified analysts who regularly participate in ongoing continuing education programs. This high level of scientific support ensures consistent nutrient profiles and availability.

Company Profile:
Established in 1988, AMPRO Laboratories, a division of American Proteins, is one of the fastest growing independent laboratories in the southeast. Fast, reliable testing and using the finest equipment available today has made AMPRO Laboratories a valuable resource to a wide range of customers, from individual homeowners who need coliform testing on drinking water to major corporations with complex testing needs. Using state-of-the-art equipment and extensive instrumentation, AMPRO Laboratories provides the highest level of reliability, data quality and rapid turnaround.

AMPRO Laboratories scientific staff works closely with customers in a number of different fields, including: industry manufacturers, consulting firms, waste management companies, agribusiness, health departments, county agents, realtors and mortgage lenders. AMPRO Laboratories goal is to meet customer requirements with the highest level of analytical service and information. Their analytical chemistry services include: Wastewater testing, Drinking water testing, Nutritional values, Feed and ingredient testing, Mineral contents, Pesticide screens, Mircobiologics, Soil testing and Superfund and other RCRA testing requirements.

Sample Master® Pro LIMS at AMPRO Laboratories:
AMPRO Laboratories main goal was to purchase a LIMS that could manage the increasing amount of data produced in their analytical testing facility which provides services for environmental, industrial and private customers. They desired a LIMS that featured speed, accuracy and dependability. After evaluating several different LIMS systems, AMPRO Laboratories decided that Sample Master® Pro LIMS met all of their needs and purchased the system.

Since the purchase, AMPRO Laboratories has seen a significant increase in productivity due to Sample Master® Pro’s powerful reporting capabilities. AMPRO Laboratories depends solely on Sample Master® Pro for their reporting needs. Sample Master® Pro LIMS contains over 70 standard reports and queries that users can modify. Sample Master® Pro also provides custom reporting capability, allowing users to create custom user requested queries and reports. Sample Master® Pro utilizes friendly report editing tools in which users can modify canned reports or create an unlimited number of custom reports.

AMPRO Laboratories also depends on Sample Master® Pro for invoicing. Sample Master® Pro has integrated invoicing capabilities in the Sample Tracking module. Users can track analyses by customer, assign costs to particular tests and apply discounts and generate invoice reports directly from the LIMS. These reports can also be placed on the Task Manager and automatically printed or emailed when the results are completed and reported out.

Sample Master® Pro is a state-of-the-art LIMS that provides for the efficient collection of laboratory data at AMPRO Laboratories. Since implementation, Sample Master® Pro has increased productivity, enhanced data quality and automated mundane tasks at AMPRO Laboratories.

“Sample Master® Pro LIMS has provided exactly what we needed when we purchased the system and ATL has provided excellent support to our system.”

Wanda Ledford, Laboratory Manager
AMPRO Laboratories